IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

ANDREW R. PERRONG 1657 THE FAIRWAY #131 JENKINTOWN, PA 19046

Plaintiff

v.

ATOM PROPERTY SOLUTIONS LLC 603 EDISON AVE. APT 603E PHILADELPHIA, PA 19116,

AND

ANTON TAMKOVITCH 603 EDISON AVE. APT 603E PHILADELPHIA, PA 19116.

Defendants.

Case No.

JURY TRIAL DEMANDED

COMPLAINT

Preliminary Statement

- 1. Plaintiff Andrew R. Perrong ("Plaintiff"), brings this action under the Telephone Consumer Protection Act ("TCPA"), 47 U.S.C. § 227, a federal statute enacted in response to widespread public outrage about the proliferation of intrusive, nuisance calling practices. *See Mims v. Arrow Fin. Servs.*, *LLC*, 132 S. Ct. 740, 745 (2012).
- 2. Plaintiff alleges that Atom Properties LLC, and its principal, Anton Tamkovitch, commissioned a series of automated illegal telemarketing "robocalls" to originate new customers by sending calls to telephone numbers listed on the National Do Not Call Registry and for which the called party is charged for the calls, like Mr. Perrong's number, which is prohibited by the TCPA. The calls were made either directly by Tamkovitch or his agents for his real estate

company, Atom Property Solutions LLC, and at the supervision, direction, and control of Tamkovitch.

3. The Plaintiff never consented to receive such calls, which were placed to him for telemarketing purposes.

Parties

- 4. Plaintiff Andrew R. Perrong is a Pennsylvania resident, and a resident of this District.
- 5. Defendant Atom Property Solutions LLC is a Pennsylvania LLC that has its principal place of business and registered agent address located at 603 Edison Ave. Apt. 603E, Philadelphia, PA 19116, which lies within this District.
- 6. Defendant ANTON TAMKOVITCH is domiciled and resides at 603 Edison Ave. Apt. 603E, Philadelphia, PA 19116 which lies within this District.

Jurisdiction & Venue

- 7. The Court has federal question subject matter jurisdiction over these TCPA claims. *Mims v. Arrow Fin. Services, LLC*, 132 S. Ct. 740 (2012).
- 8. This Court has supplemental jurisdiction over the state law claims as they are part of the same underlying case or controversy as the underlying federal claims, and the facts giving rise thereto are part of the same nucleus of operative facts, the illegal telemarketing conduct complained of herein, per 28 U.S.C. § 1367(a).
- 9. Venue is proper under 28 U.S.C. § 1391(b)(1) because the Defendants are residents of this District.

The Telephone Consumer Protection Act

10. In 1991, Congress enacted the TCPA to regulate the explosive growth of the automated calling industry. In so doing, Congress recognized that "[u]nrestricted telemarketing... can be an intrusive invasion of privacy [.]" Telephone Consumer Protection Act of 1991, Pub. L. No. 102-243, § 2(5) (1991) (codified at 47 U.S.C. § 227).

The TCPA Prohibits all Automated Calls To Protected Numbers

- 11. The TCPA makes it unlawful "to make any call (other than a call made for emergency purposes or made with the prior express consent of the called party) using an automatic telephone dialing system or an artificial or prerecorded voice . . . to any telephone number assigned to a . . . paging service, cellular telephone service, specialized mobile radio service, or other radio common carrier service, or any service for which the called party is charged for the call." See 47 U.S.C. § 227(b)(1)(A)(iii).
- 12. Congress singled out these services for special protection either because Congress realized their special importance in terms of consumer privacy and therefore protected them (as in the case of cellular phones), or because the numbers are assigned to services, like Mr. Perrong's VoIP service, for which the called party is charged, thus shifting the cost of automated or prerecorded telephone calls onto consumers. *See Barr v. Am. Ass'n of Pol. Consultants, Inc*, 140 S. Ct. 2335, 2363, (2020) (Gorsuch, J. & Thomas, J., concurring in part and dissenting in part).
- 13. According to findings by the Federal Communication Commission ("FCC"), the agency Congress vested with authority to issue regulations implementing the TCPA, such calls are prohibited because, as Congress found, automated or prerecorded telephone calls are a

greater nuisance and invasion of privacy than live calls, and such calls can be costly and inconvenient.

- 14. The TCPA provides a private cause of action to persons who receive calls in violation of 47 U.S.C. § 227(b)(1)(A). See 47 U.S.C. § 227(b)(3).
- 15. This cause of action applies to users of any one of the four protected services (pager, cellular, specialized mobile radio [i.e. radiotelephony locator beacons or dispatch systems], or another radio common carrier service [i.e. ship-to-shore or air-to-ground]), or any service, including residential, VoIP, and landline services, for which the called party is charged for the call. *See Lynn v. Monarch Recovery Mgmt., Inc.*, 953 F. Supp. 2d 612, 623 (D. Md. 2013).
- 16. "Non-emergency prerecorded voice or autodialed calls to [the destinations enumerated in 47 U.S.C. § 227(b)(1)(A)] are permissible only with the prior express consent of the called party." This includes telemarketing calls. See FCC Enforcement Advisory: Tel.

 Consumer Prot. Act Robocall & Text Rules Biennial Reminder for Pol. Campaigns About Robocall & Text Abuse, 31 FCC Rcd. 1940, 1941 n.6 (2016) [hereinafter FCC Advisory].

The National Do Not Call Registry

- 17. The National Do Not Call Registry allows consumers to register their telephone numbers and thereby indicate their desire not to receive telephone solicitations at those numbers. See 47 C.F.R. § 64.1200(c)(2).
- 18. A listing on the Registry "must be honored indefinitely, or until the registration is cancelled by the consumer or the telephone number is removed by the database administrator." *Id*.

19. The TCPA and implementing regulations prohibit the initiation of telephone solicitations to residential telephone subscribers whose numbers are on the Registry and provides a private right of action against any entity that makes those calls, or "on whose behalf" such calls are promoted. 47 U.S.C. § 227(c)(5); 47 C.F.R. § 64.1200(c)(2).

Factual Allegations

- 20. Defendants are real estate investors, commonly referred to as "house flippers," who buy and sell properties throughout the greater Philadelphia area.
- 21. Defendants use telemarketing to solicit potential customers and/or victims to sell their homes to them, or to purchase homes from them.
- 22. Defendants are not registered as telemarketers with the Attorney General of Pennsylvania.
 - 23. One of the strategies used by Defendants involves the use of automated calls.
- 24. Defendants send out these call blasts *en masse* to telephone numbers throughout the United States, hoping they reach someone interested in buying or selling their property.

 The Calls to Mr. Perrong
 - 25. Plaintiff Perrong is a "person" as defined by 47 U.S.C. § 153(39).
- 26. Plaintiff's telephone number (the "Number"), 215-947-XXXX, is on the National Do Not Call Registry and had been continuously for at least 31 days prior to the calls.
- 27. Plaintiff's Number had also been on the Pennsylvania Do Not Call registry continuously for at least 31 days prior to the calls.
- 28. Despite this, the Defendants placed at least two telemarketing calls to Plaintiff on April 11 and May 16, 2022.

- 29. The Number is assigned to a Voice over Internet Protocol (VoIP) telephone service, which allows for voice calls to be placed over a broadband Internet connection.
- 30. That Number, which is assigned to a VoIP telephone service, is charged for each call it receives.
 - 31. The VoIP telephone service for the Number is Anveo.
- 32. The service charges a ring charge of \$0.005 for the provision of Caller ID Name lookup information for each call placed to the Number, even if the call is not answered.
- 33. The service also charges a per-minute charge of \$0.004 per minute for voice charges for each minute of talk time, including voicemail time, for each call placed to the Number.
- 34. The Number is therefore "assigned to a . . . service for which the called party is charged for the call" and any call placed to that number are subject to the restrictions enumerated in 47 U.S.C. § 227(b)(1)(A)(iii).
- 35. On April 11, 2022 at 5:25 PM, the Plaintiff received a call from the Defendants with the caller ID 267-523-9777.
 - 36. The telephone service provider for this number is Telnyx.
 - 37. The Plaintiff was not available and did not answer the call.
- 38. The Defendants terminated the call without identifying themselves, and before the call was sent to voicemail.
- 39. Despite that, and the fact that he was on the National Do Not Call Registry, the Defendants made another telemarketing call to the Plaintiff.
- 40. On May 16, 2022 at 4:10 PM, the Plaintiff received a call from the caller ID 267-523-9777.

- 41. Like the other call, telephone service provider for this number is Telnyx.
- 42. When Plaintiff answered the call, he heard hold music before the caller on the other side came onto the line. In fact, the delay was so long that the Plaintiff said "hello" multiple times.
- 43. This time, the caller on the call, "Lori," stated she was calling from "Atom Property Solutions" and tried to pitch the Plaintiff on Defendants' real estate services.
- 44. The calls were conducted using an Automatic Telephone Dialing System (ATDS) because it would be incongruous for a human to have dialed the call, only to play the caller pre-recorded hold music.
- 45. As the Supreme Court recently clarified, the key feature of an ATDS is the capacity to store numbers to be called using a random or sequential number generator or to produce numbers to be called using a random or sequential number generator. *Facebook, Inc. v. Duguid*, 141 S. Ct. 1163, 1167 (2021).
- 46. The system(s) Defendants used to place the calls to Plaintiff is/are an ATDS because it would be illogical to dial a number manually, have the Plaintiff answer it, and proceed to place the Plaintiff on hold and only then speak with someone after a prolonged delay.
- 47. It would also be illogical to dial a number other than randomly or sequentially (as from a list) when sending automated, prerecorded calls.
- 48. Both calls were placed from a number serviced by the company Telnyx. Telnyx's website boasts the ability to automatically dial numbers and determine whether an answering machine answers, artificial intelligence to program telephone calls using an Application Programming Interface (API), and "intelligent call flows" for use with contact centers. See

Programmable Voice API, TELNYX, https://telnyx.com/products/voice-api [https://archive.ph/zpvu2].

- 49. As this Court has remarked, other courts have held, post-*Facebook*, that allegations similar to those as here of the absence of a relationship between the parties, and the fact that the calls sent prerecorded messages, are all indicia of the random or sequential nature of the dialing device that gives rise to the inference at the pleadings stage that an ATDS was used. *See Camunas v. Nat'l Republican Senatorial Comm.*, No. 21-1005, 2021 U.S. Dist. LEXIS 100125 at *11 (E.D. Pa. May 26, 2021).
- Defendants operate other than drawing the reasonable inference and making the allegation that it stores or produces telephone numbers randomly or possibly sequentially based on the facts ascertainable from the calls he received, as outlined above. Indeed, as at least one district court explained, "The newly clarified definition of an ATDS is more relevant to a summary judgment motion than at the pleading stage." *Gross v. GG Homes, Inc.*, No. 3:21-cv-00271-DMS-BGS, 2021 WL 2863623, at *7 (S.D. Cal. July 8, 2021); *accord Miles v. Medicredit, Inc.*, No. 4:20-cv-01186-JAR, 2021 WL 2949565 (E.D. Mo. July 14, 2021).
- 51. The communications received by Plaintiff demonstrate that they were sent for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services as they sought to have him sign up for real estate services. The calls therefore qualified as telemarketing. 47 C.F.R. § 64.1200(f)(12).
- 52. Defendants made the automated calls. They either physically programmed the automatic dialer to dial them or instructed others to do the same.
 - 53. The Plaintiff never provided his consent or requested these calls.

- 54. Plaintiff requested a copy of Defendants' do not call policy and requested to be placed on Defendants' do not call list. To this day, has not received a copy of Defendants' do not call policy nor received confirmation that he was placed on Defendants' do not call list.
- 55. Based on this fact, it is evident that Defendants do not maintain Do Not Call policies and procedures as required by law, nor do they maintain an internal Do Not Call list.
- 56. Plaintiff was harmed by these calls. He was temporarily deprived of legitimate use of his phone because his phone line was tied up during the automated calls and his privacy was improperly invaded. The Plaintiff was charged for the calls. Moreover, these calls injured Plaintiff because they were frustrating, obnoxious, annoying, were a nuisance and disturbed the solitude of Plaintiff.

Legal Claims

Count One:

Violation of the TCPA's Prohibition Against Automated Calling Via Pre-Recorded Message

- 57. Plaintiff incorporates the allegations from all previous paragraphs as if fully set forth herein.
- 58. The foregoing acts and omissions of Defendants and/or their affiliates, agents, and/or other persons or entities acting on Defendants' behalf constitute numerous and multiple violations of the TCPA, 47 U.S.C. § 227, by making calls, except for emergency purposes, to the telephone number of Plaintiff using an artificial or prerecorded voice, which includes hold music.
- 59. As a result of Defendant's and/or their affiliates, agents, and/or other persons or entities acting on Defendants' behalf's violations of the TCPA, 47 U.S.C. § 227, Plaintiff is entitled to an award of \$500 in damages for each and every call made to his telephone number

for which he is charged for the call using an artificial or prerecorded voice in violation of the statute, pursuant to 47 U.S.C. § 227(b)(3)(B).

- 60. Plaintiff is also entitled to and does seek injunctive relief prohibiting Defendant and/or its affiliates, agents, and/or other persons or entities acting on Defendants' behalf from violating the TCPA, 47 U.S.C. § 227, by making calls, except for emergency purposes, to any number using an artificial or prerecorded voice in the future.
 - 61. The Defendants' violations were wilful and/or knowing

Count Two: Violation of the TCPA's Prohibition Against Automated Calling With an Automatic Telephone Dialing System (ATDS)

- 62. Plaintiff incorporates the allegations from all previous paragraphs as if fully set forth herein.
- 63. The foregoing acts and omissions of Defendants and/or their affiliates, agents, and/or other persons or entities acting on Defendants' behalf constitute numerous and multiple violations of the TCPA, 47 U.S.C. § 227, by making calls, except for emergency purposes, to the telephone number(s) of Plaintiff using an ATDS.
- As a result of Defendants' and/or their affiliates, agents, and/or other persons or entities acting on Defendants' behalf's violations of the TCPA, 47 U.S.C. § 227, Plaintiff is entitled to an award of \$500 in damages for each and every call made to his telephone number for which he is charged for the call using an ATDS in violation of the statute, pursuant to 47 U.S.C. § 227(b)(3)(B).
- 65. Plaintiff is also entitled to and does seek injunctive relief prohibiting Defendants and/or their affiliates, agents, and/or other persons or entities acting on Defendants' behalf from

violating the TCPA, 47 U.S.C. § 227, by making calls, except for emergency purposes, to any number using an ATDS in the future.

66. The Defendants' violations were wilful and/or knowing.

Count Three: Violation of the Pennsylvania Telemarketer Registration Act 73 Pa. Cons. Stat. § 2241

- 67. By placing at least two telemarketing calls to the Plaintiff without registering as telemarketers under Pennsylvania law, Defendants, jointly and severally, violated 73 Pa. Cons. Stat. § 2243.
- 68. This constitutes two violations of the Pennsylvania Unfair Trade Practices and Consumer Protection Law. 73 Pa. Cons. Stat. § 2246(a).
- 69. The foregoing acts and omissions of Defendants and/or their affiliates, agents, and/or other persons or entities acting on Defendants' behalf constitute numerous and multiple violations of the Pennsylvania Telemarketer Registration Act (PTRA), 73 Pa. Cons. Stat. § 2241, including by making calls to Plaintiff's number, on the Pennsylvania Do-Not-Call registry, without registration.
- 70. As a result of Defendants' and/or their affiliates, agents, and/or other persons or entities acting on their behalf's violations of the PTRA, 73 Pa. Cons. Stat. § 2241, Plaintiff is entitled to an award of \$300 in damages for each and every call made to his telephone number in violation of the statute, pursuant to the Pennsylvania Unfair Trade Practices and Consumer Protection Law, 73 Pa. Cons. Stat. § 201. See 73 Pa. Cons. Stat. § 2246(a).
- 71. Plaintiff is also entitled to and does seek injunctive relief prohibiting Defendants and/or their affiliates, agents, and/or other persons or entities acting on their behalf from violating the PTRA in the future.

Count Four: Violation of the TCPA's Implementing Regulations Codified at 47 C.F.R. § 64.1200

- 72. By placing at least two telemarketing calls to the Plaintiff, whose number is on the Do-Not-Call registry, failing to have a written Do-Not-Call policy, and failing to maintain the Plaintiff on their Do-Not-Call list, Defendants, jointly and severally, violated 47 U.S.C. § 227(c)(5) by violating the implementing regulations codified in 47 C.F.R. § 64.1200(c) and (d).
- 73. This amounts to four violations since Defendants committed three violations per call. The first violation is calling a number on the national Do-Not-Call registry. 47 C.F.R. § 64.1200(c)(2). The second violation is by calling Plaintiff without having a Do-Not-Call policy in place. 47 C.F.R. § 64.1200(d)(1). The third violation is by calling Plaintiff without maintaining the Plaintiff on their internal Do-Not-Call list. 47 C.F.R. § 64.1200(d)(6).
- 74. The foregoing acts and omissions of Defendants and/or their affiliates, agents, and/or other persons or entities acting on Defendants' behalf constitute at least four violations of the TCPA, 47 U.S.C. § 227(c), codified at 47 C.F.R. § 64.1200, by, *inter alia*, refusing to scrub against the National Do-Not-Call registry, refusing to maintain Mr. Perrong's number on an internal Do-Not-Call list, and failing to have a Do-Not-Call policy.
- 75. As a result of Defendants' and/or their affiliates, agents, and/or other persons or entities acting on their behalf's violations of the TCPA, 47 U.S.C. § 227(c), Plaintiff is entitled to an award of \$500 in damages for each and every call and violation made to his telephone number in violation of the TCPA's implementing regulations codified at 47 C.F.R. § 64.1200, pursuant to 47 U.S.C. § 227(c)(5)(B).
- 76. Plaintiff is also entitled to and does seek injunctive relief prohibiting Defendants and/or their affiliates, agents, and/or other persons or entities acting on their behalf from

violating the TCPA, 47 U.S.C. § 227(c), by making calls in violation of any of the TCPA's implementing regulations in the future.

77. The Defendants' violations were knowing and/or willful. Accordingly, the Plaintiff seeks up to treble damages of the \$500 per violation award, as provided in 47 U.S.C. § 227(b)(3)(B).

Relief Sought

WHEREFORE, Plaintiff requests the following relief:

- A. Injunctive relief prohibiting Defendants from calling telephone numbers using an artificial or prerecorded voice and/or ATDS.
- B. Because of Defendants' violations of the TCPA, Plaintiff seeks for himself \$500 in damages for each violation or—where such regulations were willfully or knowingly violated—up to \$1,500 per violation, pursuant to 47 U.S.C. § 227(b)(3) or 47 U.S.C. § 227(c)(5).
- C. Because of Defendants' violations of the PTRA, Plaintiff Perrong seeks for himself \$300 in damages for each violation, pursuant to 73 Pa. Cons. Stat. § 201-9.2(a).
- D. Such other relief as the Court deems just and proper.

Plaintiff requests a jury trial as to all claims of the complaint so triable.

Dated: May 18, 2022

Andrew R. Perrong Plaintiff Pro-Se

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